

Privacy Policy

Last Updated: 01 July 2023.

This Privacy Policy ("Policy") explains the information collection, use, and sharing practices of Mentoring Men ("we," "us," and "our").

Unless otherwise stated, this Policy describes and governs the information collection, use, and sharing practices of Mentoring Men with respect to your use of our website (<https://www.mentoringmen.co.za>) and the services ("Services") we provide and/or host on our servers.

Before you use or submit any information through or in connection with the Services, please carefully review this Privacy Policy. By using any part of the Services, you understand that your information will be collected, used, and disclosed as outlined in this Privacy Policy.

If you do not agree to this privacy policy, please do not use our Services.

Our Principles

Mentoring Men has designed this policy to be consistent with the following principles:

- Privacy policies should be human readable and easy to find.
- Data collection, storage, and processing should be simplified as much as possible to enhance security, ensure consistency, and make the practices easy for users to understand.
- Data practices should meet the reasonable expectations of users.

Information We Collect

We do not collect or store personal information. We only use information when you provide this information directly to us, for the purposes of meaningful communication and follow-up.

Information You Provide Directly to Us

We will collect the required information you provide us with. This information may include your name, email address, and phone number.

Information that Is Automatically Collected

Device/Usage Information

We do not collect certain information about the computer or devices (including mobile devices or tablets) you use to access the Services, for our own use. Information that we will see, is generated through our visitor tracker, using www.extremetracking.com. If you have visited our website, we may notice this when Extreme Tracking shows us the following information:

- The date on which an individual visited the website;
- The service provider and the country. Note that not all service providers supply accurate geographical information. In the case of the owner of this website, the service provider may be correctly indicated, but the location is very different from where the owner actually lives. Even if the location was shown, it will show the closest city only;
- The IP address of the service provider, not of the individual visitor;
- The browser and operating system used. Since there are so many people that use the same operating system (for example macOS, Windows, and Linux) and web browsers (Edge, Safari, Firefox) there is no way for us to identify an individual;
- The path followed to get to the website: We see if the visitor came to the site via a search engine or another website where the target website is added as a link; and
- The time the visitor spent on each page.

As you can see, the individual is never accurately identified.

Cookies and Other Tracking Technologies

We do not employ cookies to track visitors. Your browser may generate a cookie when you create a desktop shortcut to access the site in future, but this merely collects the website address, www.mentoringmen.co.za/index.html, and the favicon associated with the website. The favicon is usually the logo that represents the website.

Information from Third Parties

We do not collect information about you from third parties as we have no agreements with such entities.

How We Use Your Information

We may use the information you provide to:

- Fulfil the purposes for which you provided it – contacting you after you have requested assistance.
- Provide and improve the Services, including to develop new features or services, take steps to secure the Services, and for technical and customer support.
- Comply with the law and protect the safety, rights, property, or security of Mentoring Men, the Services, our users, and the general public; and
- Enforce our Terms of Use, including to investigate potential violations thereof.

When We Disclose Your Information

We may disclose and/or share your information only when you contact us via the main email address, info@mentoringmen.co.za, and pass this on to one of our workers who will deal with your information. The only information that is disclosed is your name, contact information, and a short background of the situation you are

facing. Once our volunteers have contacted you, the information is removed. It may happen that contact details are stored by the volunteer, but that is so that they have your details should they need to contact you again.

Service Providers.

We do not disclose your information with third parties.

Legal Compliance and Protection of Creative Commons and Others.

We have no reason to share your information with others and thus we do not need to comply with existing laws.

Affiliated Companies.

We do not disclose your information with current or future affiliated companies.

Consent.

We do not disclose your information to any third parties based on your consent to do so, except if you require assistance and we forward the information to one of our volunteers to contact you.

Aggregate/De-identified Information.

We do not disclose de-identified and/or aggregated data for any purpose to third parties, including advertisers, promotional partners, and/or others.

Legal Basis for Processing Personal Data

The laws in some jurisdictions require companies to tell you about the legal ground they rely on to use or disclose information that can be directly linked to or used to identify you. To the extent those laws apply, our legal grounds for processing such information are as follows:

To Honour Our Contractual Commitments to You.

Much of processing of information is to meet our contractual obligations to provide services to our users. However, we do not have any contracts with our visitors. If you visit our website because you need support, we provide that, and no more.

Legal Compliance.

We may need to use and disclose information in certain ways to comply with our legal obligations. However, unless foul play or criminal activity is suspected, there will be no reason to disclose your information to anyone.

Consent.

Where required by law, and in some other cases where legally permissible, we handle information on the basis of consent. Where we handle your information on the basis of consent, you have the right to withdraw your consent; in accordance with applicable law.

Online Analytics

We may use third-party web analytics services (such as Google Analytics) on our Services to collect and analyse the information discussed above, and to engage in auditing, research, or reporting. The information (including your IP address) collected by various analytics technologies described in the “Cookies and Other Tracking Technologies” section above will be disclosed to or collected directly by these service providers, who use the information to evaluate your use of the Services, including by noting the third-party website from which you arrive to our Site, analysing usage trends, assisting with fraud prevention, and providing certain features to you. To prevent Google Analytics from using your information for analytics, you may install the official Google Analytics Opt-out Browser Add-on.

Your Choices and Data Subject Rights

You have various rights with respect to the collection and use of your information through the Services. Those choices are as follows:

Email Unsubscribe

Since there is no Subscribe option, there is no Unsubscribe option. You do not provide us with your contact information for future use, only to assist you once you have contacted us.

Account Preferences

No accounts are created when you visit www.mentoringmen.co.za.

EU Data Subject Rights

Since we only deal with men in South Africa, EU regulations do not apply to us.

Children

The Services are intended for users over the age of 18 and are not directed at children under the age of 13. If we become aware that we have collected personal information (as defined by the Children’s Online Privacy Protection Act) from children under the age of 13, or personal data (as defined by the EU GDPR) from children under the age of 16, we will take reasonable steps to delete it as soon as practicable.

Data Retention

We retain the information we collect for as long as necessary to fulfil the purposes set forth in this Privacy Policy or as long as we are legally required or permitted to do

so. Once we have passed on your email, received by us as the contact form you completed, then the email is deleted.

Third-Party Links and Services

The Services may contain links to third-party websites (e.g., social media sites like Facebook and Twitter), third-party plug-ins (e.g., the Facebook “like” button and Twitter “follow” button), and other services. If you choose to use these sites or features, you may disclose your information not just to those third-parties, but also to their users and the public more generally depending on how their services function. Creative Commons is not responsible for the content or privacy practices of such third party websites or services. The collection, use and disclosure of your information will be subject to the privacy policies of the third party websites or services, and not this Privacy Policy. We encourage you to read the privacy statements of each and every site you visit.

Changes to this Privacy Policy

We will continue to evaluate this Privacy Policy as we update and expand our Services, and we may make changes to the Privacy Policy accordingly. We will post any changes here and revise the date last updated above. We encourage you to check this page periodically for updates to stay informed on how we collect, use and share your information. If we make material changes to this Privacy Policy, we will provide you with notice as required by law.

Questions About this Privacy Policy

If you have any questions about this Privacy Policy or our privacy practices, you can contact us at: info@mentoringmen.co.za.